



1/05/2019

The Home Owner
Pop Apartments
2 Post Parade St Clair

Dear Resident,

nbn™ Broadband Access Network rollout in Pop Apartments

nbn is working with Buildtec to install the **nbn™** Broadband Access Network in your home.

There has unfortunately been a delay in rolling out the **nbn™** Broadband Access Network and we are working with Buildtec to resolve these issues as quickly as possible.

If you would like to be kept informed of any developments of the **nbn™** network roll out in your area we encourage you to register directly with **nbn** by calling **1800 OUR NBN (1800 687 626)**.

If you have already moved into your home and require a telephone service prior to the **nbn™** network being available, you may be eligible for a Universal Service Obligation (USO) voice phone service from the current universal service provider, Telstra. To enquire or to order a USO service please contact Telstra on: 13 22 00.

For further information about the USO, please visit the Australian Communications and Media Authority's website at: www.acma.gov.au.

In the meantime you can find out more detailed information about the **nbn** by visiting www.nbnco.com.au or calling the **nbn** Contact Centre on **1800 OUR NBN (1800 687 626)**.

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'Naomi Read'.

Naomi Read
General Manager
Demand Deployment